

The Future in a World of Values

Teleste



Asiakaskeskeisyys
Customer Centricity

Kunnioitus
Respect

Luotettavuus
Reliability

Tuloksellisuus
Result Orientation

The Future of Teleste in a World of Values

We have taken an important step towards implementing common values to guide our actions. We believe that these values will help us reach the goals that we have all set out to achieve.

We have discussed Teleste's values and the choices made based on them. Now we need to evaluate our daily decisions in the light of these values. Do our decisions live up to the value test? How will our values influence our decisions in practice? These are the things that we are going to work on next.

Our values will serve as beacons, guiding our journey towards a common goal – the Teleste vision. Let us develop Teleste in the direction set out by our values!

Management Board

Littoinen in June 2004

Customer Centricity

We will monitor our business environment, be open and operate proactively. We will understand the customer's overall needs and meet them together. We will be close to the customer – now and in the future. Customer centricity also involves the understanding and appreciation of internal customer relationships.

Respect

We will respect people and treat them with equal human dignity. We will give recognition, listen and be fair and just. We will communicate openly and give constructive feedback. We will encourage trust and an open, relaxed atmosphere.

Reliability

We will do what we promise and follow jointly established procedures and policies. We are all responsible for Teleste's success and each employee is entitled to good leadership. We will act responsibly and abide by laws and regulations.

Result Orientation

We will make well-timed decisions, set challenging goals, communicate them clearly and complete tasks we set out to accomplish. We will renew and develop ourselves in order to grow profitably.

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1954-
2004