

INFORMATION NOTICE FOR CONNECTED PRODUCTS

CATVisor Element and Network Management product family

Introduction

This information notice provides users of the Teleste CATVisor Element and Network Management product family with information on product data generated by the connected product and on the methods available for accessing and deleting such data, in accordance with Article 3(2) of the EU Data Act.

As used in this information notice, “product data” means raw and pre-processed data generated by the use of a connected product that Teleste has designed to be retrievable. The actual generation and retrieval of product data depend on the installed CATVisor platform system, as well as configuration selections made by the customer or end user.

1. Type, format and estimated volume of product data

The connected product may generate or store the following categories of product data:

Type of product data	Format and access interface	Estimated volume and frequency
Alarm information	Software and its managed elements real time alarm information can be accessed through UIs. Alarm information is stored on product alarm logs. Export can be performed through product UI or automatically through API.	The volume depends on the number and frequency of alarms generated by the system.
User logs	User logs data can be exported manually through the product UI.	The volume depends on the number of users, user actions and retention settings.

Technical information and logs	Software and its managed elements real time technical information can be accessed through product UIs and API. Technical logs that can be exported through product UIs and API.	The volume depends on the total capacity reserved for technical logs in the system server.
Debug information	Some technical data is stored on product for technical support purposes. Debug information can be exported through server UIs.	The volume depends on the size of running system.

All exports require sufficient user rights as defined by the end user's system administrator for the person or system performing the export.

2. Continuous and real-time data generation

The connected product generates product data continuously and in real time during operation.

3. Product data storage

Product data is stored locally on the installed computer. Alarm, User, Technical and Debug logs are stored as looping material with pre-defined retention times. Once the applicable retention period has expired, the material is deleted, or, if the loop is full, the oldest material is replaced with newer material.

4. Data access and deletion methods

Product data may be accessed through the relevant UI tools or API commands. Access requires appropriate user rights, system permissions and, where applicable, customer or end-user administrator approval.

Where product data is directly accessible on the device, deletion instructions are provided in the applicable product documentation. Deletion may also occur automatically through retention settings and looping storage mechanisms configured for the system.

5. Third-party operating systems and components

For information regarding data practices related to the operating system of the connected product, including telemetry, diagnostics or usage data, please refer to the applicable data notice or privacy documentation provided by the relevant operating system developer or data controller. Teleste does not control or determine the data collected by third-party operating systems.