

INFORMATION NOTICE FOR CONNECTED PRODUCTS

Luminato platform video headend product family

Introduction

This information notice provides users of the Teleste Luminato platform video headend product family with information on product data generated by the connected product and on the methods available for accessing and deleting such data, in accordance with Article 3(2) of the EU Data Act.

As used in this information notice, “product data” means raw and pre-processed data generated by the use of a connected product that Teleste has designed to be retrievable. The actual generation and retrieval of product data depend on the installed Luminato platform configuration, as well as configuration selections made by the customer or end user.

1. Type, format and estimated volume of product data

The connected product may generate or store the following categories of product data:

Type of product data	Format and access interface	Estimated volume and frequency
Alarm information	Real time alarm information can be accessed through Luminato platform UI. Alarm information is stored on product alarm log. Export can be performed through the Luminato platform UI.	The volume depends on the number and frequency of alarms generated by the system.
Technical information and logs	Real time technical information can be accessed through Luminato platform UI. Some technical information is stored on technical logs that can be exported through Luminato platform UI.	The volume depends on the product, configuration and measured parameters.
Debug information	Some technical data is stored on products for technical support and after-service purposes. Debug information can	The volume depends on the product, configuration and measured parameters.

	be exported through Luminato platform UI.	
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All exports require sufficient user rights as defined by the end user's system administrator for the person or system performing the export.

2. Continuous and real-time data generation

The connected product generates product data continuously and in real time during operation.

3. Product data storage

Alarm, Technical and Debug logs are stored as looping material to the product. If the loop is full, the oldest material is replaced with newer material.

4. Data access and deletion methods

Product data may be accessed through the relevant local UI tools or remote access UI tools, element management systems. Access requires appropriate user rights, system permissions and, where applicable, customer or end-user administrator approval.

Where product data is directly accessible on the device, deletion instructions are provided in the applicable product documentation.

5. Third-party operating systems and components

For information regarding data practices related to the operating system of the connected product, including telemetry, diagnostics or usage data, please refer to the applicable data notice or privacy documentation provided by the relevant operating system developer or data controller. Teleste does not control or determine the data collected by third-party operating systems.