

# INFORMATION NOTICE FOR CONNECTED PRODUCTS

Teleste Display Solutions TFT LCD and LED display product families

## Introduction

This information notice provides users of Teleste TFT LCD and LED display hardware products with information on product data generated by the connected product and on the methods available for accessing such data, in accordance with Article 3(2) of the EU Data Act.

The connected products covered by this notice are Teleste TFT LCD and LED displays delivered as standalone hardware products without Teleste content application software or backend systems. Hardware-generated technical, operational and sensor data is made available through the DDU Hardware Abstraction Layer REST interface (DDU HAL REST), where supported by the applicable display model and configuration.

As used in this notice, “product data” means raw and pre-processed data generated by the use of a connected product that Teleste has designed to be retrievable. Actual data generation and retrieval depend on the product model, installed hardware configuration, enabled interfaces and customer-specific configuration.

Passenger information content, timetable data, media content and other customer-provided content are not described as hardware-generated technical and operational product data in this notice.

## Products covered by this notice

| Product category         | Product family / example            | Product-data access interface                                        |
|--------------------------|-------------------------------------|----------------------------------------------------------------------|
| TFT LCD display products | TFT LCD displays                    | DDU HAL REST, where supported by the product model and configuration |
| LED display products     | RGB LED and Monochrome LED displays | DDU HAL REST, where supported by the product model and configuration |

# 1. Type, format and estimated volume of product data

Depending on the applicable display model and configuration, the connected product may generate the following categories of technical and operational product data:

| Type of product data                     | Format and access interface                                                                                        | Estimated volume and frequency                      |
|------------------------------------------|--------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------|
| Environmental sensor data                | DDU HAL REST interface. May include ambient light, temperature, humidity, shock and door status.                   | To be confirmed by product model and configuration. |
| Display operation data                   | DDU HAL REST interface. May include brightness level, control mode, backlight status and temperature compensation. | To be confirmed by product model and configuration. |
| Hardware health and diagnostics data     | DDU HAL REST interface. May include fan status, watchdog status, errors and self-tests.                            | To be confirmed by product model and configuration. |
| Energy and power consumption data        | DDU HAL REST interface. May include instantaneous power, voltage, current and cumulative energy consumption (kWh). | To be confirmed by product model and configuration. |
| Component status and lifetime statistics | DDU HAL REST interface. May include burn-in times and usage ranges.                                                | To be confirmed by product model and configuration. |

Only the data points implemented and exposed by the applicable product configuration are available. The interface does not imply that every listed data point is supported by every TFT or LED display model.

## 2. Continuous and real-time data generation

Product data specifically configured for logging is recorded by the connected product. Other diagnostic and monitoring parameters available through DDU HAL REST are provided as real-time values during operation and are not stored by the product.

## 3. Product data storage

Only product data specifically configured for logging is stored. Other diagnostic and monitoring data is available in real time through DDU HAL REST and is not stored by the product.

## 4. Data access methods

Where supported by the applicable display model and configuration, product data is accessible directly through documented HTTP endpoints of DDU HAL REST. Information on available data, data categories and access methods is provided through the applicable technical documentation and DDU HAL REST interface specification.

## 5. Third-party operating systems and components

For information concerning telemetry, diagnostics or usage data independently generated or controlled by third-party components included in the display configuration, users should refer to the applicable documentation and data notices provided by the relevant supplier or data controller, such as Microsoft, or by the provider of the applicable operating system or software component. Teleste does not determine the independent data practices of third-party suppliers.