

INFORMATION NOTICE FOR CONNECTED PRODUCTS

Teleste S-VMX video management and recording product family

Introduction

This information notice provides users of the Teleste S-VMX video management and recording product family with information on product data generated by the connected product and on the methods available for accessing and deleting such data, in accordance with Article 3(2) of the EU Data Act.

As used in this information notice, “product data” means raw and pre-processed data generated by the use of a connected product that Teleste has designed to be retrievable. The actual generation and retrieval of product data depend on the installed Teleste S-VMX applications and services, as well as choices made by the customer or end user.

1. Type, format and estimated volume of product data

The connected product may generate or store the following categories of product data:

Type of product data	Format and access interface	Estimated volume and frequency
Recorded video material	Video recordings stored on Teleste S-VMX recorders. (Note: recordings may also include audio.) Export can be performed manually through the Teleste S-VMX Client UI or automatically through Teleste API commands.	The typical volume equals the total capacity of the recording disks, currently from approximately 0.5 TB up to 600 TB per single recorder.
Map material	Offline map material (base maps) and static pictures (used as floor plans). These can be downloaded as pictures from the map section of the Teleste S-VMX Client UI.	The volume depends on the size of map material.
Alarm information	Alarm information stored on Teleste S-VMX servers. Export can be performed as a CSV file through the	The volume depends on the number and frequency of alarms generated by the system.

	Teleste S-VMX Client UI or automatically through Teleste API commands.	
User logs	User log data can be exported manually as a CSV file through the Teleste S-VMX Client UI or automatically through Teleste API commands.	The volume depends on the number of users, user actions and retention settings.
Technical logs	Technical logs can be exported automatically to third-party log servers through the syslog component.	The typical volume equals the total capacity reserved for technical logs in the S-VMX System Server SSD capacity or the S-VMX server log database and an individual S-VMX appliance.

All exports require sufficient user rights as defined by the end user's system administrator for the person or system performing the export.

2. Continuous and real-time data generation

The connected product generates product data continuously and in real time during operation.

3. Product data storage

Product data is stored locally on the device. Recorded video material, alarm information, user logs and technical logs are stored as looping material with pre-defined retention times. Once the applicable retention period has expired, the material is deleted, or, if the loop is full, the oldest material is replaced with newer material.

4. Data access and deletion methods

Product data may be accessed through the relevant Teleste S-VMX Client UI functions, Teleste API commands, syslog export functionality or other product documentation applicable to the installed configuration. Access requires appropriate user rights, system permissions and, where applicable, customer or end-user administrator approval.

Where product data is directly accessible on the device, deletion instructions are provided in the applicable product documentation. Deletion may also occur automatically through retention settings and looping storage mechanisms configured for the system.

5. Third-party operating systems and components

For information regarding data practices related to the operating system of the connected product, including telemetry, diagnostics or usage data, please refer to the applicable data notice or privacy documentation provided by the relevant operating system developer or data controller, such as Microsoft, Google or Canonical. Teleste does not control or determine the data collected by third-party operating systems.