

enlighten
FTTx SOLUTIONS

CONNECTING HOMES

enlighten

TEN-FWB14

CUSTOMER SERVICE POINT

TEN-FWB14 provides a secure and versatile transition point between outdoor and home fiber networks. Designed for blown fiber and aerial cable applications, it accommodates cable overlength storage and supports splice or patch connectivity. The installer-friendly design features quick installation, controlled access, and a durable enclosure for outdoor environments.

Features

- Supports 3-8 mm cable diameters
- IP65-rated outdoor enclosure
- 30 mm minimum fiber bend radius for enhanced fiber protection
- Integrated storage for cable overlength, splicing, and patching
- Flexible cable entry from the bottom or rear of the enclosure
- Ergonomic one-handed access
- Removable lid with 90º and 135º hold-open positions



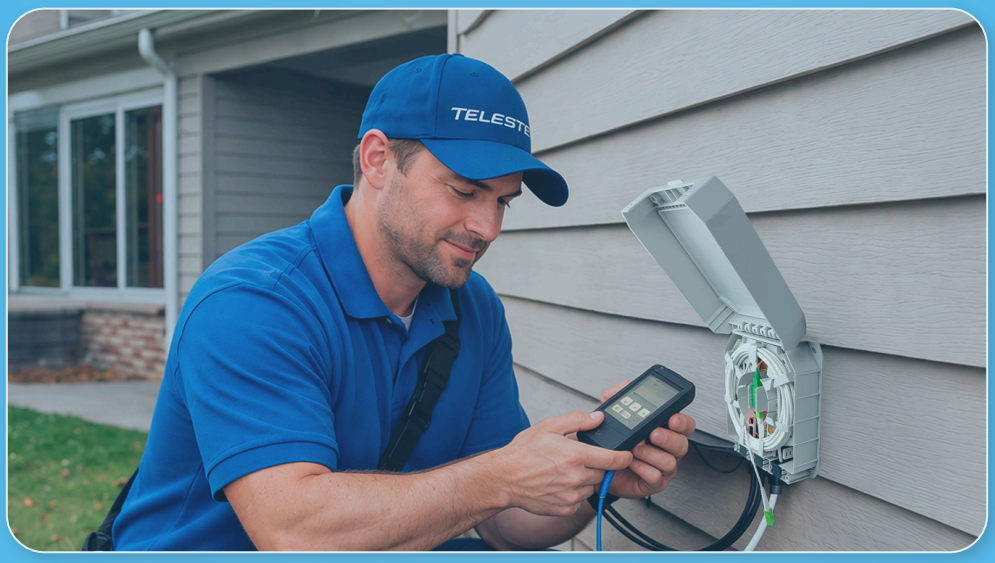
TELESTE

CUSTOMER SERVICE POINT
MADE FOR MORE

TEN-FWB14 combines flexibility, serviceability, and long-term value in a single customer service point. Supporting both patching and splicing, it adapts to different deployment approaches while providing easy access for activation, maintenance, and diagnostics. More than an installation endpoint, it remains a valuable asset throughout the life of the connection, simplifying service, fault isolation, and future upgrades.

FASTER FAULT ISOLATION

Test from outside the property.



- Fault-finding without customer property access
- Clear identification of faults in either the outdoor network or the home network

Diagnose Faster ● Reduce Truck Rolls ● Restore Service Sooner

Form Meets Function

We believe **Customer Service Points** should do more than simply protect and connect fiber. Designed with homeowners and technicians in mind, TEN-FWB14 combines a clean, discreet appearance with the accessibility needed for **efficient installation** and **network support**. Its compact form blends naturally into residential environments while providing the functionality operators require. The result is a customer service point that complements the home, simplifies field operations, and continues to deliver value long after the connection is complete.



FIELD-FRIENDLY DESIGN

Open with one hand. Work with both.

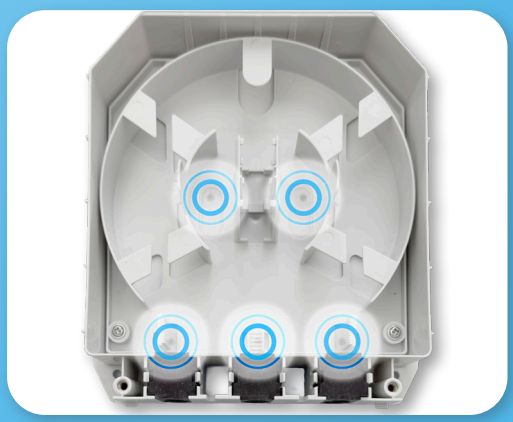
Quick one-handed opening and secure 90º/135º hold-open positions leave the lid open and out of the way during fiber installation and servicing



FLEXIBILITY WHERE IT MATTERS

Choose the best cable path.

Designed to support multiple cable routing approaches, the bottom and rear entry options help reduce installation constraints in the field



One-Hand Opening ● Flexible Cable Routing ● Work More Efficiently

SPECIFICATIONS

GENERAL

Network Port	Conical 7.6-8 mm tube/cable	**Drop Cable Ports**	4 pcs conical 3-8 mm drop cable ports
Material	Thermoplastic	**Color**	Grey (RAL7035)
UV Resistance	UV stabilized	**Fire Resistant**	UL94 HB, halogen free
IP-class / IK08	IP65 / EN 62262 IK	**Dimensions**	189 × 156 × 50 mm (LWH)
Weight	400 gr	**Operating Temperature Range**	-40...+85 °C

SPLICE AND PATCH

Use	Splice only, patch only, or combination	**Splice Capacity**	Up to 9 heat-shrink splice protectors (3x3)
Splitter Capacity	Available as an option, see ordering information	**Patch Capacity**	2 x SC-adapter form factor

STORAGE

Outdoor Plant	30 m of 1.1 mm blown fiber, or 10 m drop cable (3 mm)	**Home Network**	10 m drop cable (stripped to 3 mm)
Trays	Separate network and customer connection trays		

PACKAGING AND LABELLING

All products are suitably packaged using recyclable materials and clearly labelled with Teleste product codes and product descriptions.

ORDERING INFORMATION

TEN-FWB14-0	Customer Service Point 14 empty
TEN-FWB14-1SCA0	Customer Service Point 14 with 1 x SC/APC adapter
TEN-FWB14-1SCAP	Customer Service Point 14 with 1 x SC/APC adapter and 1 x SC/APC pigtail
TEN-FWB14-2SCA0	Customer Service Point 14 with 2 x SC/APC adapter
TEN-FWB14-2SCAP	Customer Service Point 14 with 2 x SC/APC adapter and 2 x SC/APC pigtail
TEN-FWB14-2LCA0	Customer Service Point 14 with 2 x LC/APC duplex adapter
TEN-FWB14-2LCA1P	Customer Service Point 14 with 2 x LC/APC duplex adapter and 1 x LC/APC pigtail
OPTIONAL ACCESSORY: TEN-XSHD2-6	Splitter and splice holder for 1 × 4 mm steel-tube splitter and 6 × heat-shrink splice protection sleeves. Click-in design enables installation in standard adapter location.

NETWORK PROTECTION

Authorized access only.

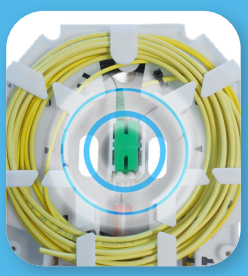
Two anti-tamper screws help prevent unauthorized access and protect critical fiber connections



BUILT FOR CHANGE

Ready for what's next.

Stores cable overlength from both outdoor and home networks, supporting future maintenance, repairs, and upgrades



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